Listing of Claims:

(Claims 46, 58 and 70 have been amended; and new claims 85-101 have been added.)

1-45. (Cancelled)

46. (Currently Amended)   A computer-implemented learning method comprising:

retrieving, by a first computer, materials related to a user;

permitting, by the computer, allowing the user to access materials regarding a learning user if the user is an institute user, as determined based on an identifier of the user;

permitting allowing a learning user to access materials for learning on a product of the institute user to learn about the product, which is a product offered by the institute user to the institute user's customers;

monitoring at least one of the users, and updating materials on the user based on the monitoring;

becoming aware of a learning user's understanding in an area;

allowing a learning user to access materials on a product of the institute user to learn about the product; and

keeping track of the fact that the learning user has accessed materials related to the product, if the that learning user has accessed such materials, so as to allow and allowing such information to be available to the institute user,

wherein the materials related to the user is retrieved by a first computer,

wherein at least some of the materials accessed can be retrieved by a user from another computer, which can be connected to the first computer through a network,

wherein the institute user is charged, and

wherein based on the charging, a learning user is allowed to access materials for learning, and the institute user is allowed to access materials regarding a learning user.

47. (Previously Presented)   A computer-implemented learning method as recited in Claim 46,

wherein materials on the product include materials on a feature of the product, and

wherein if the learning user has accessed materials on the feature of the product, the fact that the learning user has accessed such materials is kept track of, so as to allow such information to be available to the institute user.

48. (Previously Presented)   A computer-implemented learning method as recited in Claim 47 further comprising notifying the institute user information related to the fact that materials on the feature of the product have been accessed, if such materials have been accessed, so as to help the institute user design a future version of the product.

49. (Previously Presented)   A computer-implemented learning method as recited in Claim 46 further comprising sending information related to the institute user to the learning user if the learning user has accessed the materials on the product.

50. (Previously Presented)   A computer-implemented learning method as recited in Claim 49,

wherein the information related to the institute user is not sent to at least one user who sells a product not from the institute user, and

wherein the identity of the product not from the institute user, is determined by the institute user.

51. (Previously Presented)   A computer-implemented learning method as recited in Claim 46 further comprising sending an advertisement regarding the institute user to the learning user if the learning user has accessed the materials on the product.

52. (Previously Presented)   A computer-implemented learning method as recited in Claim 46 further comprising assessing a learning user to determine the user's learning progress after materials for learning have been presented for the learning user to learn.

53. (Previously Presented)   A computer-implemented learning method as recited in Claim 46, wherein at least some of the materials for learning is accessed through a URL.

54. (Previously Presented)   A computer-implemented learning method as recited in Claim 46, wherein materials for learning include multi-media materials.

55. (Previously Presented)   A computer-implemented learning method as recited in Claim 46, wherein materials for learning include interactive materials.

56. (Previously Presented)   A computer-implemented learning method as recited in Claim 46, wherein materials for learning include a scenario for a learning user to follow.

57. (Previously Presented)   A computer-implemented learning method as recited in Claim 46, wherein materials for learning include a course led by a person, such course allowing a learning user to learn as the person teaches.

58. (Currently Amended)   A computer program embodied in a tangible medium comprising a plurality of instructions for learning, the plurality of instructions, when executed by a computer, resulting in the computer:

    retrieving materials related to a user;

    permitting allowing the user to access materials regarding a learning user if the user is an institute user, as determined based on an identifier of the user;

    permitting allowing a learning user to access materials for learning on a product of the institute user to learn about the product, which is a product offered by the institute user to the institute user's customers;

    monitoring at least one of the users, and updating materials on the user based on the monitoring;

    becoming aware of a learning user's understanding in an area;

    allowing a learning user to access materials on a product of the institute user to learn about the product; and

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keeping track of the fact that the learning user has accessed materials related to the product, if ~~the~~ that learning user has accessed such materials, ~~so as to allow~~ and allowing such information to be available to the institute user,

wherein at least some of the materials accessed can be retrieved by a user from another computer, which can be connected to the computer through a network,

wherein the institute user is charged, and

wherein based on the charging, a learning user is allowed to access materials for learning, and the institute user is allowed to access materials regarding a learning user.

59-69. (Deleted)

70. (Currently Amended) A computer-implemented method for managing learning activities, the method comprising:

retrieving materials related to a user;

tracking a learning activity of the user using the materials retrieved;

becoming aware of the understanding of the user in an area that is related to a learning activity of the user that is tracked;

receiving a request from an enterprise to access a report corresponding to a learning activity of the user;

determining whether the enterprise could access such a report; and

responsive to determining that the enterprise could access such a report, transmitting at least a portion of such a report to the enterprise, ~~and~~

wherein the enterprise is charged,

wherein based on the charging, the user is allowed to be involved in a learning activity, and the enterprise is allowed to access a report regarding a learning activity of the user,

wherein the method is implemented in a network environment,

wherein a learning activity for the user is on learning about a service offered by the enterprise to the enterprise's customers, and

wherein if the user has been involved in the learning activity to learn about the service offered by the enterprise, the method further comprises keeping track of the fact that the user has been involved in such activity, so as to allow such information to be available to the enterprise.

71. (Original) A method as recited in claim 70, wherein receiving a request from an enterprise comprises receiving a request from the user's employer.

72. (Original) A method as recited in claim 70 further comprising determining a learning activity for the user.

73. (Original) A method as recited in claim 72, wherein determining a learning activity for the user depends on a need of the user.

74. (Original) A method as recited in claim 72, wherein determining a learning activity for the user depends on the educational background of the user.

75. (Original) A method as recited in claim 72, wherein determining a learning activity for the user depends on the work experience of the user.

76. (Original) A method as recited in claim 70, wherein a learning activity for the user includes a customized learning program regarding a subject for the user, with the customization depending on an attribute of the user.

77. (Original) A method as recited in claim 70 further comprising:
        tracking a learning activity of a group of users; and
        generating information corresponding to the learning activity of the group of users, as a group.

78. (Original) A method as recited in claim 70 further comprising updating a user profile of the user based on tracking the user, with the profile including information related to the user involvement in a prior learning activity.

79. (Original) A method as recited in claim 78, wherein the prior learning activity is related to a training program offered by the enterprise.

80. (Original) A method as recited in claim 78 wherein the user can access at least some of the information in the user profile.

81. (Original) A method as recited in Claim 70 wherein tracking a learning activity further comprises assessing the understanding of the user in an area.

82. (Original) A method as recited in claim 70, wherein a learning activity of the user includes using materials accessed through a URL.

83. (Original) A method as recited in claim 70, wherein a learning activity of the user includes having the user follow a scenario.

84. (Original) A method as recited in claim 70, wherein a learning activity of the user includes a course led by a person, such course allowing the user to learn as the person teaches.

85. (New) A method as recited in claim 46 wherein the institute user is charged a subscription fee, which allows the institute user to access materials for a duration of time.

86. (New) A method as recited in claim 46 wherein based on the charging, the institute user is allowed to access a piece of information resulted from activities of a plurality of learning users.

87. (New)   A method as recited in claim 86 wherein the piece of information is related to the number of times an advertisement regarding the institute user has been accessed by the plurality of learning users.

88. (New)   A method as recited in claim 46 wherein the institute user is a person and the method further comprises allowing the person to access materials for learning

89. (New)   A method as recited in claim 46,

wherein at least some of the materials for learning are from a set of documents possessed by the institute user,

. Wherein at least one of the documents includes in its information, at least one attribute, which is a piece of information regarding that document, and

Wherein when the learning user is learning from that documents, the at least one attribute is not provided to the user to learn.

90. (New)   A method as recited in claim 89 wherein the method further comprises organizing the at least one of the documents based on the attribute.

91. (New)   A method as recited in claim 89 wherein the method further comprises electronically searching the set of documents to extract at least one of them, with the search depending on information in the at least one attribute.

92. (New)   A method as recited in claim 70 wherein the enterprise is charged a subscription fee, which allows the enterprise to access materials during the period that the subscription fee covers.

93. (New)   A method as recited in claim 70 wherein based on the charging, the enterprise is allowed to access a piece of information resulted from activities of a plurality of users.

94. (New)   A method as recited in claim 93 wherein the piece of information is related to the number of times an advertisement regarding the enterprise has been accessed by the plurality of users.

95. (New)   A method as recited in claim 70 wherein the enterprise is represented by a person and the method further comprises allowing the person to be involved in a learning activity.

96. (New)   A method as recited in claim 70,

wherein a learning activity for the user depends on a set of documents possessed by the enterprise,

wherein at least one of the documents includes in its information, at least one attribute, which is a piece of information regarding that document, and

wherein when the user is involved in the learning activity, at least one of the documents is presented to the user, but the at least one attribute is not presented to the user.

97. (New)   A method as recited in claim 96 wherein the method further comprises organizing the at least one of the documents based on the attribute.

98. (New)   A method as recited in claim 96 wherein the method further comprises electronically searching the set of documents to extract at least one of them, with the search depending on information in the at least one attribute.

99. (New) A computer-implemented learning method as recited in claim 46,

wherein a learning user allowed to access materials to learn is an employee of the institute user, and

wherein the institute user is the employer of the employee.

100. (New)   A computer-implemented learning method as recited in claim 99,

wherein the employer is charged a subscription fee, and

wherein based on the charging, the employer is allowed to access materials regarding the employee.

101. (New)   A computer-implemented learning method as recited in claim 70, wherein the user is an employee of the enterprise.